

America's First



Network Credit Union

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September 17, 2020

Dear Valued Member,

I am writing to you today to inform you about important information related to the **Rogers branch** of **America's First Network Credit Union**, located at [1 Technology Drive, Rogers, CT.](#)

As you may be aware, earlier this year we were asked to temporarily close our Rogers branch location due to the COVID-19 pandemic, which was in accordance with the safety protocol implemented by Rogers Corporation. Our intentions were to re-open the Rogers branch location as soon as possible, in hopes of not inconveniencing our members currently working at that facility or that reside in that geographic area for too long a period of time. Unfortunately Rogers Corporation has decided to no longer provide the credit union with office space, which has forced us to permanently close the Rogers branch. While we truly value the long time partnership and support between the Credit Union and Rogers Corporation that has been in place since 1947, we are definitely disappointed by this decision.

While it was not our decision to close the Rogers branch location I am happy to report that both Rogers's based employees (**Bette Slater & Terri Segrave**) have accepted similar positions with AFN CU at our East Hartford, CT branch location. The former Rogers EFCU CEO (**Mark Reed**) also remains an active volunteer, as he currently serves on our AFN CU Board of Directors. Bette, Terri and Mark have all done an excellent job serving/representing Rogers based members for many years. We are happy they are staying with the credit union, where they are now assisting both Rogers based members as well as other members throughout our credit union Network. If you wish to speak with either Bette or Terri they can be reached at (860) 291-0345 or by email at (bslater@afncu.com, tsegrave@afncu.com).

I hope you will consider remaining an active member even if we do not currently have a physical location in your current geographic area. Enclosed is a pamphlet highlighting all the various services we offer. Over the years, we have developed some excellent electronic and remote banking services and members have responded by using them more each day! One of our most popular services is the Allpoint ATM Network, which provides members with surcharge-free access at over 55,000 ATM's across the country. We have recently launched an e-sign product. This product now allows members to electronically sign documents, which includes the ability to close on a loan remotely using a PC, tablet or mobile phone device.

I want to stress how much we value all of our members at **America's First Network Credit Union**. It has been a pleasure serving your financial needs since 2018, which is when **Rogers Employees Federal Credit Union** joined our Credit Union Network. I hope you allow us to continue to serve you in the future. The reason we exist is because of loyal members like you who choose to use a credit union over a large commercial bank. I promise we will continue to search for opportunities to expand our Network and hopefully open a location in that part of Connecticut sometime in the future.

Sincerely,

Nicholas A. Moalli
President & CEO